



## OnTimeParts Tutorial: Parts by Equipment

Parts by Equipment is a new service provided by Intelligrated that allows our customers to easily identify spare and replacement parts for their material handling systems. Customers can use the asset number posted on their Intelligrated equipment to find all of the recommended spares for that material handling equipment. To further simplify search efforts, clients can reduce the search results by filtering on project number and/or 'critical' or 'spare' only designation.

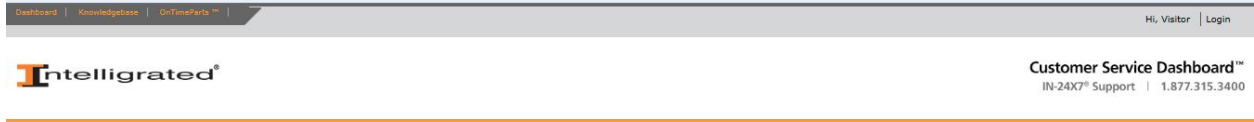
Please note that currently, this feature is not available for all customers or projects. If you have Parts by Equipment available for your company, you will see a 'Parts by Equipment' link visible on the OnTimeParts.com homepage, in the Browse Parts section, after you login.

The screenshot shows the OnTimeParts™ website interface. At the top, there is a navigation bar with the Intelligrated logo, a search bar, and links for 'Cart | Order Form | Orders | Logout'. Below this is a secondary navigation bar with 'Solutions', 'Services', and 'Worldwide' options. The main content area is divided into two columns. The left column is a 'Browse Parts' sidebar with a list of categories including 'Baler Parts', 'Bearings', 'Belt, Chain & Pin Guides', 'Carousel Parts', 'Casters & Wheels', 'Consumables', 'Conveyor Belts & Belt Tools', 'Conveyors, Parts & Accessories', 'Crane Parts & Accessories', 'Depalletizer Parts', 'Electrical & Electronic Components', 'Hand & Power Tools', 'Hardware & Fasteners', 'Hoses, Tubing & Fittings', 'Hydraulic & Pneumatic Equipment', 'Ladders, Catwalks & Platforms', 'Lifts & Accessories', 'Miscellaneous', 'Motors & Power Transmission', 'Office Supplies', 'Packaging & Labeling Equipment', 'Pallet & Carton Storage Equipment', 'Palletizers, Stackers & Wrappers', 'Raw Material', 'Robotics', 'Rollers, Pulleys & Sheaves', 'Signs, Labels & Safety Devices', 'Sorter Parts & Accessories', 'Structural Elements', 'Warranties, Services & Documentation', and 'Parts by Equipment' (highlighted with a red dashed arrow). The right column features a large banner for 'OnTimeParts™ Webinar' with the text 'Click here to register'. Below the banner is a section titled 'Products you might be interested in' which displays two product cards: 'Tapered Unpowered Rollers' (Part #: 140038160, MDRTR197-I-16BF, SST 32.5IR--TR16.00) and 'Conveyor Drive & Brake Pads' (Part #: 51021301, 510 PAD DRIVER, WWEAR IND). Both cards include a 'Login to See Price' link and an 'Add to Cart' button.

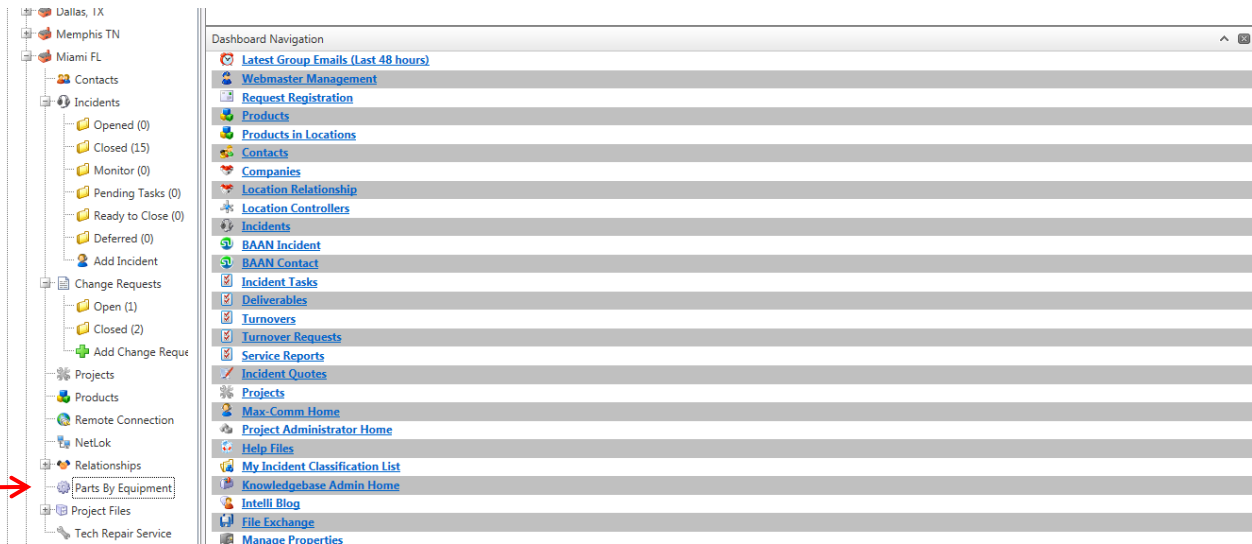
To access Parts by Equipment, you have two options:

1. After logging in to OnTimeParts.com, click on the link provided on your OnTimeParts.com homepage. This will take you to the Intelligrated Customer Service & Support Dashboard™. You will be required to login to Dashboard to continue.
2. Login to the Intelligrated Dashboard™ directly. The URL is <https://dashboard.intelligrated.com/Default.aspx>

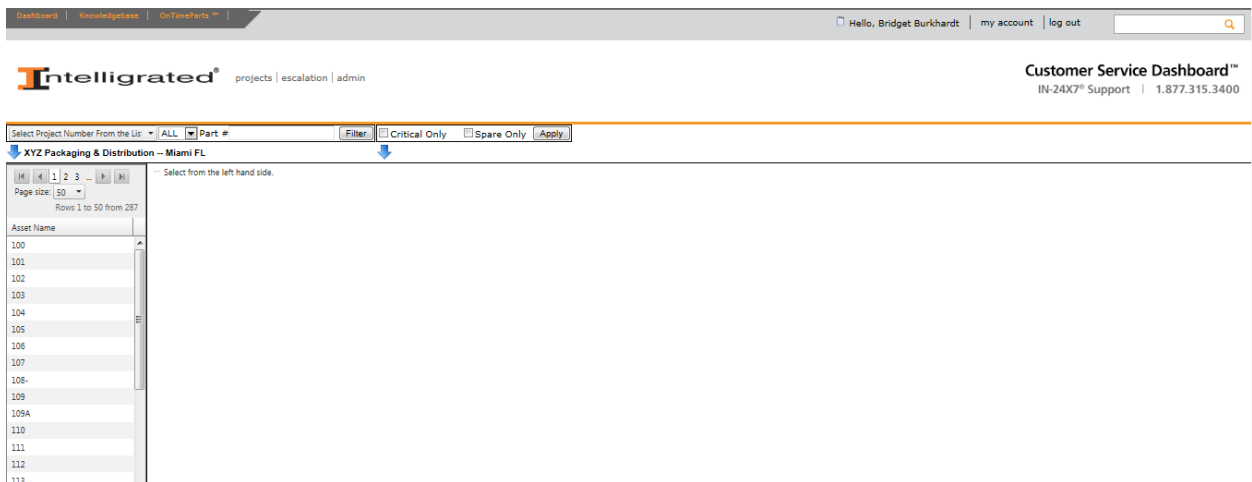
If you do not have a login and password to Dashboard, request one by clicking on the “Request an Account” icon on the Dashboard homepage. Requests are administered within one business day.



- Once you are logged in to Dashboard, find your location and expand the tree. In this example, we expanded the Miami, FL location.
- Find the “Parts by Equipment” sub-folder. Click on this link.



You are now on the Parts by Equipment section of Dashboard for your site.



- You can now search by the asset number on your material handling equipment. The example below shows the parts for conveyor asset number 104.

Select Project Number From the Lis ALL Part # Filter Critical Only Spare Only Apply

XYZ Packaging & Distribution -- Miami FL Primary: XYZ Packaging & Distribution - Miami FL - M-10-123456 - Conveyor: 104

Asset Name	Part #
100	0220003 (30) - BOLT CARR SHORT SQ NECK .375-16 X .750
101	0220003 (600) - BOLT CARR SHORT SQ NECK .375-16 X .750
102	0220003 (18) - BOLT CARR SHORT SQ NECK .375-16 X .750
103	0220003 (12) - BOLT CARR SHORT SQ NECK .375-16 X .750
104	0221055 (12) - NUT FLANGE 3/8-16 HARDENED
105	0221055 (600) - NUT FLANGE 3/8-16 HARDENED
106	0221055 (18) - NUT FLANGE 3/8-16 HARDENED
107	0221055 (30) - NUT FLANGE 3/8-16 HARDENED
108	0221055 (12) - NUT FLANGE 3/8-16 HARDENED
109	0221281 (1) - NUT FLANGE .250-20 ZINC
110	0221281 (1) - NUT FLANGE .250-20 ZINC
111	0221281 (1) - NUT FLANGE .250-20 ZINC
112	0221281 (1) - NUT FLANGE .250-20 ZINC

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This is the part number. The number in parentheses indicates the quantity of this part on this material handling asset. A description is also provided.

- To further reduce your asset search results, you can filter your search by project number by selecting from the Project Number dropdown:

Dashboard | Knowledgebase | OnTimeParts™ | Hello, Bridget Burkhardt | my account | log out

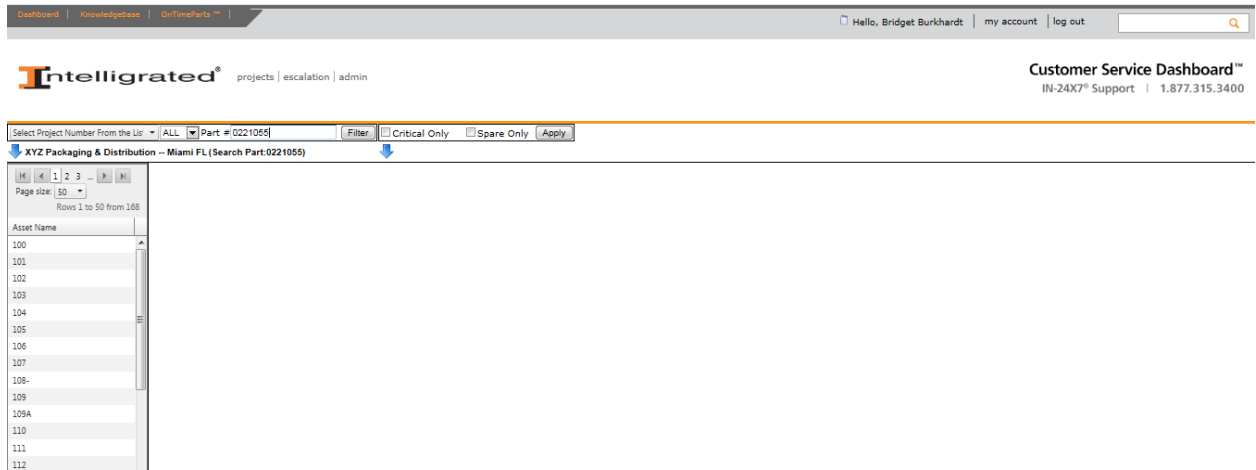
Intelligrated® projects | escalation | admin Customer Service Dashboard™ IN-24X7® Support | 1.877.315.3400

Select Project Number From the Lis ALL Part # Filter Critical Only Spare Only Apply

M-10-123456 Miami FL

Select from the left hand side.

- You can also do a search to find all of the assets on which a particular part is used by entering a part number in the part number field. The example below shows all of the material handling assets that contain part number 0221055.



- To further filter your search results, you can request “Critical Only” or “Spare Only” by selecting either check box and clicking the “Apply” button.
  - The “Critical Only” designation means that could cause excessive downtime due to its critical function in the material handling system, and/or it is a part with a long lead time from the manufacturer.
  - “Spare Only” means that this parts is expected to fail at some time due to normal use of the equipment.

Intelligrated highly recommends that you keep critical parts and spare parts on your shelf at all times to avoid downtime.

- Once you find the part number that you need, simply click on the link and a pop-up window will display with further details about the part. You can then click on the link that states, “Check out part’s full detail” to go to the part detail page on OnTimeParts.com. You will need to login to see pricing.





- Once on OnTimeParts.com, you can add items to the shopping cart and checkout.

If you currently do not have Parts by Equipment populated for your site and would like to inquire to see if you are eligible for this service, please call 877.315.3400 and choose Option #2 for the Parts Department.